



**10421 South Jordan Gateway, Suite 400
South Jordan, Utah 84095**

Prior Authorization Telephone #: 1-801-323-6440 or 1-800-879-0234
Prior Authorization Fax #: 1-801-323-6160 or 1-800-434-6250
Customer Service Number: 1-801-323-6200 or 1-800-377-4161

Prior Authorization Requirements

- Brachytherapy
- Capsule endoscopy
- Cardiac nuclear medicine scans
- Chiropractic services (after initial consultation)
- Cochlear implants
- Cognitive function testing, psychological testing, and behavioral assessment
- Computed Tomography Angiograms (CTA) and Magnetic Resonance Angiograms (MRA)
- Durable medical equipment (DME), including prosthetics, orthotics and corrective appliances
- Examinations performed under general anesthesia
- Eyeglasses and contact lenses (after cataract surgery, or for other covered conditions as specified in your medical benefits brochure)
- Genetic testing
- Health education services
- Home health care
- Home infusion services
- Hospice services (inpatient and outpatient)
- Hyperbaric oxygen therapy services
- Implantable medications and devices
- Injectable medications (excluding Imitrex, insulin, glucagon kits and bee sting kits)
- Inpatient facility admissions (for maternity admissions, see page 26)
- Inpatient rehabilitation admissions
- Intima media thickness testing (IMT)
- Intraoperative electrophysiological monitoring
- Magnetoencephalography (MEG)
- Medical coverage of dental services
- Medical nutrition therapy
- Mental health/substance abuse services - Contact MHNet at 1-800-701-8663
- Neuropsychological testing
- Occupational therapy, including evaluation

- Orthotics, prosthetics and corrective appliances
- Outpatient facility or office surgeries and procedures
 - Abortion
 - Arthrodesis
 - Breast surgery
 - Cardiac Septum defects
 - Cardiac Septum defect closure
 - Circumcision (non-newborn)
 - Gastric restrictive procedures
 - Grafts
 - Jaw surgeries, including TMJ
 - Oculoplastic procedures
 - Ophthalmological surgery
 - Oral procedures
 - Salivary gland procedures
 - Spinal surgeries
 - Sympathectomy
 - Umbilical hernia repair (members less than one year old)
 - Uvulopalatopharyngoplasty
 - Vein surgery
- Pain management services
- Physical therapy, including evaluation
- Plastic surgery and related procedures (cosmetic procedures, acne surgery, and similar)
- Proton beam therapy
- Positron-emission tomography (PET) scans
- Skilled nursing facility admissions
- Sleep studies
- Speech therapy, including evaluation
- Telemedicine services
- Three-dimension imaging
- Transplants, including initial evaluation and donor testing
- Transportation (non-urgent)

Certain prescription drugs require prior authorization regardless of where they are provided or administered. To see what medications require prior authorization, refer to the online Preferred Drug List or call Customer Service.*